

We have a step free entrance to our venue on Great Newport Street. Our Main Box office is street level so please arrive here and we will take you to the step free point. Once you've arrived in the auditorium, we have an accessible toilet on this level which is unisex.



Steps from Box office to Circle: 5
Steps from Box office to Stalls: 18
Steps from back row of circle to front row of circle: 11
Steps from back row of stalls to front row of stalls: 0 (sloped carpet floor)
Handrails are available of all sides of the circle and stairs leading to stalls
No handrails in the stalls



Guide dogs are permitted in our venue For comfort, we recommend booking an aisle seat Dogs can remain in the auditorium, or our staff may look after them Advance booking is recommended



We have ladies and men's toilets on the basement level Ladies toilets have four cubicles Men's toilets have 2 urinals and 2 cubicles Our unisex toilet is on the 1st floor next to the dress circle Our unisex toilet is also accessible



Hot Food or any takeaway items are not permitted in our venue We ask that customers avoid bringing food inside the auditorium if possible Noisy snack items may be confiscated if interfering with the performance



We do not have any cloakroom facilities onsite

If you bring a large bag, it may be searched or refused from the auditorium

Bag checks will be in operation during your visit



Our bar opens 1 hour before the show
Our licence only allows us to serve ticket holders on the day of the show
We have a small range of snacks onsite at our bar
We have two cocktail bars on the 1st floor and basement. Please note these
are owned and operated by Covent Garden Cocktail Club and admission is

according to their own management